



## Cleaning & Support Service Skills QCF/NVQ

### Cleaning & Support Service Skills

Those who wish to gain recognition of their competence in a variety of cleaning activities. The qualifications can help improve career development and opportunities.

### QCF/NVQ Level 2

QCFs/NVQs are organised into levels, based on the competences required.

### Career Opportunities on release

This qualification will support your job application to take up a cleaning role working in outdoor and indoor environments within both the public and private sector.

### Qualification Requirements

#### 4 Mandatory Units, 8 Optional Units

To achieve the qualification, learners must complete mandatory units which cover:

- communicating effectively in the workplace
- developing yourself in the job role
- reducing risks to health and safety in the workplace
- working with others and following reporting procedures in a cleaning environment

Learners must also achieve 8 optional units, which may include:

- cleaning & maintaining internal surfaces and areas
- cleaning & maintaining external surfaces and areas
- dealing with routine waste
- cleaning washrooms and replenish supplies

There are a variety of optional units to suit your role.