

General Food & Beverage Service Skills

City & Guilds Level 2 Certificate



General Food & Beverage Service Skills

This qualification meets the needs of learners who want to work front of house within a hospitality environment. It is also for those learners that want a rounded knowledge of both front of house and the kitchen, which will enable them to look at more senior positions in the future.

The qualification covers all aspects of food and beverage service. It will deliver the key skills required by the learner to ensure they will have a thorough understanding of the role and expectations that any future employer will expect of them.

Entry Requirements

Learners need to be working within a realistic food and beverage service environment and have achieved a minimum of level one literacy.

Career Opportunities

This qualification will support your job application to work within a variety of roles within the catering and hospitality sector.

Job roles may include:

- Barista
- Waiting Staff
- Bar Person
- Kitchen Assistant
- Contract Caterers

Qualification Requirements

To achieve this qualification, learners must achieve a minimum of 25 credits selected from the suite of units, for example:

- Food safety in catering
- Legislation in food and beverage service
- Food and beverage service skills
- Principles of beverage product knowledge
- Menu knowledge and design
- Service of hot beverages

Qualification Delivery

To apply for this qualification, you should be working in a hospitality role and be prepared to commit to 10 hours of work-based learning per week.

This City & Guilds qualification can be achieved in 6 months in your workplace.

**For further information, please contact Sarah O'Mahoney on 01656 656443
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